

The following list of T&L support is extracted from the VP(T&L)'s bulk email of January 11, 2021:.

“Classroom support

The LES [website](#) lists and profiles classrooms that are enabled for hybrid lectures. All have upgraded audio signal for high-quality lecture capture and recording. Any teacher requiring additional [equipment](#), such as a USB portable monitor or microphone, can make use of the LES [loan system](#). Real-time classroom support remains available through the LES team at 3917 5122 (Main Campus) or 3917 8888 (Centennial Campus). These phone numbers are also displayed in classrooms. Operating hours are 08:00-20:00 Monday-Friday and 08:00-13:00 Saturday.

Tutorial sign-up system

To enable students to use the tutorial sign-up system, teachers need first to enter tutorial group information in the [Class Planner and Room Booking System](#) through the Examination Office's website.

Pedagogical support

CETL provides a wealth of pedagogical support. The CETL [website](#) has many resources covering online course design, hybrid-mode teaching, online assessment, etc. CETL Faculty liaison persons can be [contacted](#) for assistance.

Technical support

For assistance with e-learning matters, please send a WhatsApp message to TeLi on 6437 8034. During office hours, a reply will be sent within 10 minutes. One-on-one e-learning consultation sessions with TeLi can also be [arranged](#).

Online resources

The following websites have useful information for teachers:

- Online [resource hub](#);
- [Tangible resources](#) such as DIY rooms and equipment loan services;
- E-learning quick start guide through [text](#) and [video](#);
- Classroom [set-up](#) for online and hybrid learning;
- Conducting [online lessons](#) in HKU classrooms;
- Conducting [flipped classrooms](#);
- How to use [Mentimeter](#), [Panopto](#), [MS Teams](#) and [Zoom](#).

Online archive

Our most recent [messages](#) to UG and TPG students are available online. Important [S2 dates](#) are also posted.”